



St Lawrence Surgery Newsletter 2017 No.2

Produced in partnership with the Surgery and the Patient Participation Group.

AWARDS



We are pleased that we have been awarded a Certificate of Excellence by iWantGreatCare for our consistent good feedback from our patients. May we thank our patients for their feedback and we will try to continue to strive to give our patients the care that we ourselves would like to receive.

The Patient Experience Network Annual Awards

We are glad to announce that St Lawrence Surgery have won Primary Care Provider of the Year Award for their 'Personalisation of Care with Children and their Parents/Carers with Additional Needs'.



Our NHS

a recent campaign highlighting our local health and care services – looked at the unprecedented pressures our GPs are facing. The Coastal West Sussex Clinical Commissioning Group visited St Lawrence Surgery. To read the full article then please visit: <https://www.coastalwestsussexccg.nhs.uk/news?item=1337>

Goodbyes

- Dr Jenny Hathaway retired at the end of March. We will miss her after working here for 30 years. There is a card at reception during April and a collection if you would like to contribute.
- Practice Nurse Tracy Burrows who has left to join St Barnabas Hospice.
- Head Receptionist Liz Beer has retired after working with us for 20 years.
- Senior Receptionist Viv Ayres retires at the end of May after 10 years' service with us.
- Nurse Manager Julie Clements will be retiring at the end of September after 30 years' service.

Welcome

- Sarah Scrace and Sara Marcos Corrales will be joining us as Practice Nurses.
- Rachel Taylor will join us in May as a Paramedic Practitioner.
- Dr Lauren Short has given birth to a beautiful daughter on 24th March at 7.06pm weighing 7lb 10oz. We wish the family our congratulations.
- New trainee Doctors Dr Georgina Edgerley-Harris and Dr Suzanne Daniel joins us from April – July.

Dementia

This may be helpful for families with a loved one living with dementia. The BBC offers a service providing a free limitless supply of vintage TV clips about every subject you can think of to aid reminiscence and stimulate conversation. <https://remarc.pilots.bbconnectedstudio.co.uk/remarc/>

ANNUAL GENERAL MEETING:

Our AGM will be held in the Education Room on Tuesday 23rd May starting at 7.00pm. After a short business meeting, where we will have the election of the Officers and Committee Members, we are delighted to welcome Dr Bob Dissanayake, Consultant Cardiologist at Worthing Hospital who will give a talk about how to keep our heart healthy and answer questions. This will be followed by refreshments.

If you wish to apply to serve on the committee then full details appear on the PPG section of the surgery web-site <http://stlawrencesurgery-worthing.nhs.uk/ppg-forms/>. All nominations must be returned to the reception before the closing deadline on May 16th. Please check the terms and conditions prior to applying.

We look forward to seeing you at this important meeting and informative meeting.

Singing Group Needs Your Help

Our surgery singing group which meets on Thursdays, from 7pm to 8pm, needs a conductor. Someone with experience of running singing groups who possesses a sense of fun and is able to introduce enjoyable warm ups before we have a good sing. At present we number about 15 on average. We have a selection of music and a volunteer keyboard player. All we need is a person to take us forward and hopefully grow our numbers. All patients are eligible to join.

There is no charge for being a member although donations are welcome. Although the role of conductor would have to be a voluntary one it would be both sociable and rewarding. We really need you. Please contact Jo Wadey (jowadey@nhs.net) if you feel that you are the person for us.

Family Fun Morning

We are organising a Family Fun Morning on Saturday 17th June. We are looking for volunteers to help with making cakes, donate children's tombola prizes etc. Plus we need helpers on the day. If you are interested and able to help please contact debbie.elcome@nhs.net

Hard of Hearing?

If you are hard of hearing and wear a hearing aid, please remember we have an induction loop at reception and a portable device that our health care team can use. Please ask for this if you would find this helpful.

We hope you enjoy reading our newsletter but if you have any comments about its contents or useful medical resources that you would like to share with other patients then please contact Jo Wadey (Practice Manager) at jowadey@nhs.net or Alan Hardwick (Editor) at alan.hardwick@stlawrencesurgery.com

If you would like this in a larger font, then please contact the Editor.

If you are a patient, then find us at <https://www.facebook.com/groups/StLawrenceSurgery/>